

# Return Policy

Every effort is made to ensure the products are checked for quality. Each item is very unique, and flecks and patches blend in with the colours and patterns on the fabrics and materials used.

Hand-made items can have flecks and patches which are evidence that they are hand-made. We aim to ensure the items are of the highest quality for their kind.

If for some reason an item proves to be faulty and the item is returned within 28 days of receipt in new condition, we will happily arrange for a repair or replacement.

If for any other reason you are unhappy with your product. We will be happy to discuss the situation with you and to refund the item cost via paypal on receipt of the item/s concerned if received or discussed **within 4 weeks** of purchase.

For gifts, we can arrange an exchange or upgrade, but not a refund outside of 4 weeks from purchase. Return and replacement postage at the cost of the purchaser.

Please also see GTC (General Terms and Conditions)